



Date Posted: October 5, 2018

Position Title: Team Leader, Child, Youth & Family

Locations: Chilliwack Family YMCA, Chilliwack, B.C

Terms: Permanent Full – Time

Hours: 5 hours per week

Shifts: Shifts vary, may include weekends and evenings

Salary:

0-519 Hours	\$16.97
After 520	\$17.50
After 1100	\$18.56
After 2500	\$19.56

All levels include complete benefits package

Start Date: **December 2018**

Reports To: Supervisor, Child, Youth & Family

Situation:

Chilliwack is getting a new Y! Opening in early 2019, this modern health, fitness, community and recreation facility will help meet the needs of all Chilliwack families so that everyone can reach their potential. We are looking for people to join our team who will warmly welcome long-time members to the new centre of community and create a welcoming space for men, women, children, teens, seniors and families who are new to the Y to belong.

The Chilliwack YMCA is a part of the YMCA of Greater Vancouver—a charity dedicated to strengthening the foundations of community by helping families thrive, promoting healthy living and fostering a sense of connection and belonging. Together, we are building a community in which a generation of children and families reach their full potential. Our values guide our decision-making and behaviour: we do the right thing, put people first, keep our promises and lead by example.

For more than 130 years, we have been part of the community—more than 40 in Chilliwack. We have always been a place where people of every age and background find the support they need to grow through programs and services in health, fitness & aquatics, child care, camping, employment, health management, immigrant services and youth engagement.

Nature & Scope:

The Child, Youth & Family Team Lead will report directly to the Supervisor and will work collaboratively with the leadership team. They will be responsible for completing complex tasks with limited direction and will require initiative and independent judgement in completing work. Problem resolution requires the application of standard procedures or the adaption of established methods.

The Team Lead is responsible for providing exceptional service to Members and guests of the YMCA and will follow the practices outlined and the YMCA Core Values.

Major Responsibilities:

- Actively interacts with children, families, and youth in a positive and professional manner
- Builds meaningful relationships through positive daily interaction with YMCA members, visitors, and colleagues
- Provides support and leadership to staff and volunteers to ensure safe and quality programs, including training and delivering performance evaluations
- Promotes philanthropy through the YMCA's annual Strong Kids Campaign
- Interacts directly with children and encourages interaction between children
- Creates and maintains a positive atmosphere and build positive self-esteem and confidence in children
- Assists with the planning and implementation of safe and fun YMCA Child & Youth programs in accordance with YMCA standards, YMCA Child Protection policies, and YMCA Healthy Child Development principles
- Establishes and maintains positive communication with parents
- Ensures the safety of all members, participants, staff, and property by following YMCA standards/policies/procedures and ensuring they are maintained amongst all members and staff
- Assists with scheduling and program promotion as required
- Maintains a neat, orderly, and clean environment, including all program areas, common spaces, and washrooms
- Attends staff meetings, planning sessions and training events as required

Requirements:

- Current Standard First Aid and CPR-C & AED certificate
- Computer proficiency, including Microsoft Office
- Experience working with children and families in a recreational setting
- Successful candidates will be required to provide a current and satisfactory Criminal Reference Check/Vulnerable Sector Search issued no later than six (6) months preceding your start date
- 3 professional references
- Minimum one year supervisory experience
- Demonstrated high level of organizational and customer service skills
- Proven decision-making competency and ability to think quickly in difficult situations

Competencies:

Commitment to Organization and Values: Demonstrates and promotes a personal understanding of and appreciation for mission, vision, strategic outcomes and values of the YMCA of Greater Vancouver.

Service Orientation: Deliberately identifies needs and wants of members/participants as priority, and creates opportunities to enhance each and every person's YMCA experience.

Teamwork: Ability to work effectively with others to achieve optimal collective results.

Communication: Ability to speak, write, listen, and secure information in a variety of settings

Outcomes Oriented: Ability to lead, manage, and achieve identified goals.

https://workforcenow.adp.com/mascsr/default/mdf/recruitment/recruitment.html?cid=2b4cd153-66c2-4524-9a1c-714e9e1780df&jobId=256399&lang=en_CA

Application deadline: 6:00 p.m. October 28, 2018